

MARKIEWICZ DENTAL

Website Terms of Service

Effective Date February 22, 2026	Version 1.0 Mundelein, Illinois, United States
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1 WEBSITE TERMS OF USE

Acceptance of Terms

These Terms of Use govern access to and use of the Markiewicz Dental website (the "Site"). By accessing or using this Site, you agree to these Terms. These Terms apply only to website usage and not to the provision of dental services.

No Practice of Dentistry Online

Information on this Site is for informational and scheduling purposes only and does not create a dentist–patient relationship or constitute medical advice.

Eligibility

Users must be at least 18 years old to use this Site independently. Minors must use the Site under supervision of a parent or guardian. This Site is not directed to children under the age of 13. If you believe a child under 13 has submitted personal information through this Site, please contact us immediately at Tony@Markiewicz.dental.

Permitted Use

You may use this Site to learn about services, request appointments, and contact the practice. You may not use the Site for unlawful purposes or attempt unauthorized access to any systems or data.

Intellectual Property

© 2026 Markiewicz Dental. All rights reserved. All content on this Site — including logos, branding, graphics, text, and website design elements — is the property of Markiewicz Dental and is protected under applicable intellectual property laws. Unauthorized reproduction, distribution, or use of any Site content without prior written permission is prohibited.

Third-Party Services

This Site may integrate with third-party platforms including scheduling systems, cloud practice management software, SMS providers, and analytics providers. Use of those platforms is subject to their respective terms and privacy policies.

Disclaimer of Warranties

The Site is provided 'as is' without warranties of any kind, express or implied. We do not guarantee uninterrupted or error-free operation of the Site.

Limitation of Liability

To the fullest extent permitted by Illinois law, Markiewicz Dental shall not be liable for any indirect, incidental, special, or consequential damages arising from use of this Site.

Indemnification

You agree to indemnify, defend, and hold harmless Markiewicz Dental, its staff, and agents from and against any claims, liabilities, damages, or expenses (including reasonable attorneys' fees) arising out of or related to your use of this Site, your violation of these Terms, or your violation of any applicable law.

Modification of Terms

We reserve the right to modify these Terms at any time. When changes are made, the revised Terms will be posted on this Site with an updated effective date. Continued use of the Site after such changes constitutes your acceptance of the revised Terms. We encourage you to review these Terms periodically.

Governing Law

These Terms are governed by the laws of the State of Illinois.

2 WEBSITE PRIVACY POLICY

Information We Collect

We may collect the following categories of information:

- Information you provide actively, such as name, phone number, email address, appointment requests, and insurance details submitted through forms or contact requests.
- Information collected automatically, such as IP address, browser type, device type, referring URL, and pages visited, through cookies and similar tracking technologies.

Cookies & Tracking Technologies

This Site uses cookies and similar tracking technologies to operate core website functions, remember preferences, and analyze traffic. Types of cookies used:

- Essential cookies: required for the Site to function (scheduling, forms).
- Analytics cookies: used to understand how visitors interact with the Site (e.g., page views, session duration). These may be provided by third-party analytics platforms.
- You may disable cookies through your browser settings. Disabling essential cookies may affect Site functionality.

Note: This Site does not use biometric data collection. If biometric technologies are ever introduced, this policy will be updated and you will be notified in accordance with the Illinois Biometric Information Privacy Act (BIPA).

How We Use Information

Information is used to schedule appointments, respond to inquiries, send appointment reminders and recall notices, improve website functionality, analyze usage trends, and maintain security.

Third-Party Service Providers

We share information with third-party service providers only as necessary to operate the practice and this Site. Current categories of service providers include:

- Cloud-based practice management platform (scheduling, records management)
- SMS / text messaging provider (appointment reminders and administrative communications)
- Website analytics provider (aggregate site usage data)
- Email communication platform (appointment and recall communications)

All service providers who may access Protected Health Information operate under executed Business Associate Agreements (BAAs) in compliance with HIPAA. We do not sell personal information to third parties.

HIPAA Notice

Protected Health Information (PHI) is governed separately under our Notice of Privacy Practices, available at the front desk and on our website.

Data Security

We implement safeguards including encrypted transmission (HTTPS), role-based access controls, and multi-factor authentication to protect information submitted through this Site.

Data Retention

Website data is retained only as long as necessary for operational or legal purposes.

Illinois-Specific Privacy Rights

Illinois residents have the following rights regarding their personal information:

- Right to know what personal information we have collected about you
- Right to request correction of inaccurate personal information
- Right to request deletion of personal information we hold, subject to applicable legal retention requirements
- Right to non-discrimination for exercising these rights
- Protections under the Illinois Biometric Information Privacy Act (BIPA) we do not currently collect biometric identifiers or biometric information

To exercise any of these rights, submit a written request to:

Privacy Officer: Anthony Markiewicz | Tony@Markiewicz.dental | 847.566.2811

We will respond to verified requests within 45 days as required under applicable Illinois law.

3 | SMS / TEXT MESSAGING TERMS

Consent

By providing your mobile number and opting in, you consent to receive SMS messages from Markiewicz Dental. Message types include appointment reminders, recall notices, and administrative practice communications.

Consent Is Not a Condition of Service

Consent to receive SMS messages is not a condition of receiving dental services from Markiewicz Dental. You may receive care regardless of whether you opt in to text messaging.

Message Types & Frequency

Messages you may receive include:

- Appointment reminders (upcoming visits)
- Recall reminders (scheduling your next appointment)
- Administrative communications (schedule changes, office closures)

You can expect to receive approximately 2–4 messages per month depending on your appointment schedule. Message frequency varies.

Message and data rates may apply. Carriers are not liable for delayed or undelivered messages.

Opt-Out

You may opt out at any time by replying STOP to any message. You will receive one final confirmation message acknowledging your opt-out. No further messages will be sent unless you re-enroll.

Help

Reply HELP to any message for assistance. You will receive a response with our contact information: Markiewicz Dental, 847.566.2811, Tony@Markiewicz.dental. You may also contact us directly at any time.

4 | AI & TECHNOLOGY DISCLOSURE

Markiewicz Dental may utilize HIPAA-compliant artificial intelligence (AI) tools to support clinical documentation, administrative workflow, quality assurance analysis, and operational reporting. AI tools do not replace clinical judgment and operate under contractual safeguards and access controls.

Patients have the right to request human review of any AI-assisted clinical documentation. To make such a request, contact our Privacy Officer at Tony@Markiewicz.dental or 847.566.2811.

5 WEBSITE SECURITY NOTICE

We maintain safeguards including encrypted HTTPS hosting, firewall protection, multi-factor authentication for administrative access, and periodic security review procedures.

6 CONTACT INFORMATION

Markiewicz Dental

Privacy Officer: Anthony Markiewicz

Phone: 847.566.2811

Email: Tony@Markiewicz.dental

Document Revision History

Version	Date	Description	Approved By
1.0	February 22, 2026	Initial release	Privacy Officer
2.0	February 22, 2026	Revised Terms of Use, Privacy Policy, SMS Terms, AI Disclosure. Copyright added. TCPA language. Illinois rights expanded.	Privacy Officer